Panel - Feature # 194: Display details of bank account for Direct Debit mandate

Status:	New	Priority:	Normal
Author:	admin	Category:	
Created:	2021-04-07	Assigned to:	
Updated:	2021-04-07	Due date:	
Subject:	Display details of bank account for Direct Debit mandate		
Description:	Currently when a Direct Debit mandate is in place, this is what is displayed:		
	<pre><pre></pre></pre>		
	Bank reference BIT	FOLKLTD-ABCDE12	
	Creation time 1970-01-01T00:00:00.001Z		
	Next possible charge date 2021-04-12		
	Status Active		
	A customer ticket asked for the details of their bank account so they could work out which bank account their		
	Direct Debit had been set up against.		
	In theory this is possible by taking the reference @BITFOLKLTD-ABCDE12@, logging in to every online banking and seeing if it is there. GoCardless does however hold some details about the linked bank account:		
	<pre></pre>		
	Status Active		
	Created 1st Jan 1970		
	Account holder J BLOGGS		
	Account no. ending •••••00		
	Country code GB		
	Currency GBP		
	Bank name EXAMP	LE BANK LIMITED	
	So in order to make this easier we should probably request this and display account holder, account number and bank name. We can only get the last two digits of bank account number.		

History

2025-05-10 1/1